

## 5-year free warranty rules

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Nippon Stabilizer Industry Co., LTD.  
8-17, Amijima-cho, Miyakojima-ku, Osaka city,  
Osaka 534-0026, Japan

For our products listed in the catalog or on our website, we offer a 5-year warranty covering defects in design or manufacturing, starting from the date of shipment.

We reserve the right to determine whether a product is defective in design or manufacturing.

Products not covered by the warranty will be repaired at a cost. Please note this in advance.

### 【Applicable matters】

Please check the power supply "rating plate" and inform us of the following items.

- Model name of the power supply unit that malfunctioned
- Manufacturing date
- Serial number

Products without a "rating nameplate" are not covered by the free warranty.

We do not provide warranty coverage for any equipment, devices, or software that is used in conjunction with the power supply unit.

《Continued on the next page》

**【Exclusions】**

This rule does not apply if the cause of the malfunction is one of the following.

Natural disasters, war, riots, conflicts, fire, theft, intentional breakdowns, use not in accordance with the instruction manual, customer negligence, or repairs or modifications made by anyone other than our company. Furthermore, products used in environments containing corrosive gases are not eligible for repair.

5-year warranty excluded parts

Mechanical switches, variable resistors (volumes), relays, NFBs, electromagnetic contactors, indicating instrument, cooling fan motors, casters, other moving parts, electrolytic capacitors, LCD displays, batteries, other items that change over time.

A separate fee will apply for the witness inspection upon completion of the repair.

If a technician is dispatched to perform repairs, please cover the costs of travel, accommodation, and other expenses. Please contact your distributor or retailer for more information.

If you send the item for repair through an agent or distributor, please note that you will be responsible for the shipping costs, packaging fees, and any other expenses incurred by the intermediary company.

Please fill out the "Repair Item Reception Check Sheet" on our website, enclose the sheet with the item to be repaired, and send it to our Hyogo factory.

If you would like us to determine whether the repair will be free of charge or incur a fee before you send the item for repair, please fill out the "Repair Item Reception Check Sheet" and attach it to an email and send it to us.

「Repair item check sheet」 (Japanese only)

<https://www.nippon-stabilizer.com/info/pdf/syuricheck.pdf>

To our international customers

Please contact us through your affiliated company in Japan, or through your agents and distributors located in Japan. We will not carry out any direct warranty work between you and our company.

For customers outside of Japan, we will ship the repaired item to a designated location within Japan.

We will cover the shipping costs within Japan.

Please arrange for unloading of the goods from the truck at your end.

Packaging for products, except for "double carton" (for small products), will incur an additional charge.

The competent court (if necessary) is the Osaka District Court.

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